## Volunteer of the Month



Vickie Klahr

Vickie Klahr has been volunteering since she was 15 – it's a big part of who she is. After losing her husband to Cancer and moving to Council Bluffs, Vickie needed to be around people and began volunteering at JEH in 2013. She has had a couple "vacations" from volunteering but always finds her way back to Jennie, mostly in the Gift Shop and Pharmacy Annex.

Vickie was the catalyst to get the Gift Shop evening shift hours back on track after the Covid-19 disruption, a service that has been greatly appreciated by hospital visitors and staff alike.

Vickie loves a good mystery and once was pulled from the audience at a Renaissance Fair at IWCC to play the role of a virgin who married a toad - her character later kills him with a loaf of bread! She has also played in a murder mystery at the CB Library. When she isn't participating in murder mysteries she loves to garden, crochet, attend musicals, plays and music in the park.

Around Christmas, a little boy came into the Gift Shop and wanted to know where the doorbell sound came from. She pointed to an elf up on a shelf and told the little boy that when the elf saw him come in he made the doorbell ring. With peaked curiosity, the little boy went running to look for the elf and found the doorbell sensor. "Oh, I see!", he said – he and his parents were all smiles. That's Vickie in a nutshell – making her customers feel welcome and comfortable!

Her favorite part of volunteering? Meeting the people! Whether its employees, patients, visitors or other volunteers, Vickie has a smile and a kind word for everyone.

Congratulations Vickie, thank you for your volunteer services!

If you are interested in learning more about our volunteer opportunities contact Sam Fragoso at 712-396-6040

